

FREQUENTLY ASKED QUESTIONS

1. Is EAR PAIN MD safe to use?

a. When used as directed, EAR PAIN MD is safe for adults and children ages two and up.

2. How often can I use EAR PAIN MD?

a. Approximately every 3-4 hours, and not more than 3-4 times daily, or as directed by your doctor.

3. Is EAR PAIN MD an OTC product?

a. Yes, EAR PAIN MD can be purchased over the counter.

4. How does EAR PAIN MD work?

a. EAR PAIN MD helps avoid discomfort by desensitizing aggravated nerves and providing temporary numbing relief.

5. How is EAR PAIN MD different than other pain relievers?

a. EAR PAIN MD is different from other over-the-counter pain relievers because it is applied topically instead of orally. The topical application allows the product to work quickly and immediately get to the actual site of the pain.

6. How should EAR PAIN MD be used?

- a. Tilt the head to the side and apply 2 to 3 drops in the ear canal. The drops should start working within 3 to 5 minutes, with maximum pain control around 30 minutes.
- b. EAR PAIN MD is for external use only. Do not use large quantities of this product over raw surfaces or blistered areas and avoid any contact with your eyes. Never use the product in your mouth, do not swallow or try to use it to relieve teething pain. Always consult your doctor with questions on how to use this product. If swallowed, get medical help or contact a Poison Control Center immediately.

7. What are the ingredients in EAR PAIN MD?

a. The active ingredient is 4% lidocaine HCL monohydrate. The inactive ingredients include aloe barbadensis (aloe), benzalkonium chloride, benzyl alcohol, hypromellose (HPMC), and water.

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8. What is the difference between EAR PAIN MD and EAR PAIN MD for Kids?

a. There is no difference in the formulation between EAR PAIN MD and EAR PAIN MD for Kids. The reason for having two different packages is to make it easier for the consumer to find them on the retail shelves. Some consumers may search the ear and eye section, while others may go directly to the pediatrics shelf. Both versions are safe and effective for use in the ear canal as directed on the label.

9. Who can use this product?

a. Adults and children age 2 and up. Consult your doctor before using it on children under 2 years of age. Those with perforated eardrums or ear tubes should not use EAR PAIN MD.